



## **Aspen Technology Platform Support**

### **November 2016**

Aspen Technology is committed to providing timely releases of high-quality software products on current computing platforms that are well-suited for our products. We monitor industry trends and customer needs in order to select the most effective computing platforms to certify and support, periodically eliminating support for aging platforms and adding support for new platforms. This document provides a high-level summary of our current platform support strategy and near-term plans.

### **Aspen Technology General Platform Support Strategy**

We focus on support of the Windows operating system, running on x64 processors from Intel. These are the dominant platforms for our products.

Currently, Aspen Technology's Microsoft support plan anticipates supporting the elements Windows Desktop & Server, Office, and SQL Server through the extended Microsoft support end date. Part of this plan assumes potential exceptions to occur, one example is if performance issues are identified.

### **Aspen Technology V9 Supported Platforms**

V9 is the latest Aspen Technology release. The specific operating system and SQL versions supported by each Aspen Technology product can be found on the corresponding product documentation.

Aspen Technology V9 includes support for the following:

- Windows 10 (64-bit Professional and Enterprise editions)
- Windows 7 (64-bit Professional and Enterprise editions)
- Windows 8.1 Update 1 (64-bit Professional and Enterprise editions)
- Windows Server 2012 R2 (64-bit Standard Edition)
- Windows Server 2008 R2 (64-bit Standard & DataCenter Editions)
- Microsoft SQL Server 2014 SP1 (Standard, Enterprise & Express Editions)
- Microsoft SQL Server 2012 SP2 (Standard, Enterprise & Express Editions)
- Microsoft SQL Server 2008 R2 SP2 (Standard, Enterprise & Express Editions)

### **Platforms Dropped in V9**

The following platform previously supported in V8.8 is no longer supported for V9:

- Windows 7 32-bit

### **Platforms to be Dropped**

The tables below summarize the platform support roadmap for our products. Please review the tables for all platform changes and begin migrating away from these platforms to prepare for migration to future releases.

### **Feedback?**

If you have any questions or concerns about platform support, please contact our technical support team at [esupport@aspentech.com](mailto:esupport@aspentech.com). Your feedback is important to us and will determine our future platform support plans.

- ✓ Supported
- ✗ Support Dropped
- ★ Supported with known issues

**Table 1: AspenTech Roadmap – Windows**

Windows Version	Version of AspenTech software			
	V8.7	V8.8	V9	V10
<b>Client</b>				
Windows 10 64-bit		★	✓	✓
Windows 8.1 Update 1 64-bit	✓	✓	✓	✓
Windows 7 SP1 64-bit	✓	✓	✓	✓
Windows 7 SP1 32-bit	✓	✓	✗	✗
<b>Server</b>				
Windows Server 2016				✓
Windows Server 2012 R2	✓	✓	✓	✓
Windows Server 2008 R2 SP1	✓	✓	✓	✓

**Table 2: AspenTech Roadmap – Microsoft Office (32-bit only)**

Office Version	Version of AspenTech software			
	V8.7	V8.8	V9	V10
Office 365 click-to-run		★	★	✓
Office 2016		★	★	✓
Office 2013 SP1	✓	✓	✓	✓
Office 2010 SP2	✓	✓	✓	✓

NOTE: Using Office 365 click-to-run, you must ensure that the Office 2016 installation is complete before installing AspenTech products.

Table 3: AspenTech Roadmap – Microsoft SQL Server

SQL Server Version	Version of AspenTech software			
	V8.7	V8.8	V9	V10
SQL Server 2016				✓
SQL Server 2014			✓	✓
SQL Server 2012	✓	✓	✓	✓
SQL Server 2008	✓	✓	✓	✓

Table 4: Planned\*\* timing of support for Windows 10 and Office 365 for Office 2016 in applicable products. This is when all the products in the corresponding product family will have been patched.

Product Family	Windows 10 Support		Office 365 for Office 2016 Support	
	V8.8	V9	V8.8	V9
Engineering* +	1	✓	1	1
Manufacturing Execution Systems	✓	✓	1	1
Petroleum Supply Chain*	✓	✓	1	2
Supply Chain Management	✓	✓	✓	✓
Advanced Process Control	✓	✓	✓	✓

Key:

Already supported	✓
Supported starting in early Q1 CY17	1
Supported starting in late Q2 CY17	2

+ V9 support for Office 365 for Office 2016 for Economic Evaluation and Exchanger Design and Rating wer delivered in V9.1

\* Here is more detail on any products that had issues that will be patched, or that will not be supported because they have either been discontinued or have replacement solutions. For more information, please refer to our [Product Lifecycle Policy](#).

Support Details & Known Issues with Windows 10 / Office 2016/365					
Product Family	Product	Windows 10		Office 365 for Office 2016	
		V8.8	V9.0	V8.8	V9.0
Engineering	Aspen Batch Process Developer	✓	✓	see KB 146933	✓
	Aspen Economic Analysis Products	✓	✓	✓	V9.1
	Aspen Flare System Analyzer	✓	✓	V8.8 CP1	V9.0 CP1
	Aspen Online® Deployment	✓	✓	NA - Discontinued in V9	
	Aspen Process Tools	Not supported		NA - Discontinued in V9	
	Aspen Plus® CatCracker	✓	✓	✗	Excel interface discontinued in v9
	Aspen Plus® Hydrocracker	✓	✓	✗	Excel interface discontinued in v9
	Aspen Plus® Hydrotreater	✓	✓	✗	Excel interface discontinued in v9
	Aspen Plus® Reformer	✓	✓	✗	Excel interface discontinued in v9
	Aspen Shell & Tube Mechanical	✓	✓	✓	V9.1
Petroleum Supply Chain (PSC)	Aspen PIMS Platinum	Not Supported			
	Aspen Petroleum Scheduler (APS)	✓	✓	V8.8 CP3	v9.0 CP1 (Early CY Q2 2017)
Manufacturing Execution Systems (MES)	InfoPlus.21	✓	✓	see KB 135431	see KB 135431
	Aspen Production Record Manager	✓	✓	see KB 135431	see KB 135431

**\*\*Aspentech Disclaimer**

Aspen Technology may provide information regarding possible future product developments including new products, product features, product interfaces, integration, design, architecture, etc. that may be represented as “product roadmaps or product visions.”

Any such information is for discussion purposes only and does not constitute a commitment by Aspen Technology to do or deliver anything in these product roadmaps or otherwise.

Any such commitment must be explicitly set forth in a written contract between the customer and Aspen Technology, executed by an authorized officer of each company.